

7/29/22

OVERVIEW:

The Louisiana Department of Health has issued an update to [Informational Bulletin 22-4: Louisiana Medicaid Provider Enrollment Portal](#)

Summary of updates:

- All providers, including any new providers enrolling for the first time, will be notified by invitation letter when it is time for them to enroll.
- New providers will receive invitation letters when it is their time to enroll.
- New providers will need to complete the credentialing process with MCOs, DBPMs and/or Magellan either concurrent with or after they complete the enrollment process with the state through the new Louisiana Medicaid Provider Enrollment Portal.
- A Provider Portal Enrollment Lookup Tool is now available at lamedicaid.com. Providers returned via this search tool will show a status of enrollment complete, action required or currently in process by Gainwell. Providers that show no results are not required to enroll at this time. Invitation letters will be sent at a later date. Data elements that may be used for lookup include NPI, Provider Name, Provider Type, Specialty, Address, City and State, and Zip Code. However, only one data point is required to search.
- Any public user can use the tool to check current enrollment status.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.