



## Opportunity to Serve on the Quality Management/Utilization Management Committee

Aetna's Quality Management (QM)/Utilization Management (UM) Committee is a quarterly meeting with a primary purpose to advise and make recommendations to the Chief Medical Officer of the plan. The committee meets on matters pertaining to the quality of care and services provided to members including the oversight and maintenance of the Quality Assurance and Performance Improvement (QAPI), UM, and Integrated Care Management programs along with the population health management strategy.

The committee's responsibilities include:

- Review and evaluate data sets and other information, such as member demographics, costs, and performance indicator results along with recommended actions
- Review and approve studies, standards and clinical guidelines
- Review trends in quality and utilization management measures and outcomes
- Review and recommend revision, approval or denial of medical necessity criteria
- Review and evaluate the results of QAPI activities (such as HEDIS® results, reports, data sets, study results, member and provider satisfaction survey findings and general information related to programs, systems, and processes)
- Identify opportunities to improve the care and services provided to members, and recommend solutions to the chief medical officer
- Assist in developing action plans, review and approve action plans submitted to the committee from other sources and review action plan progress reports
- Review and approve the QAPI program description, work plan and annual evaluation
- Review trends of quality of care or service and member safety issues, make recommendations to the chief medical officer, and request follow-up by the Aetna Credentialing and Performance Committee (CPC), if appropriate
- Recommend and direct quality management activities, and policy and operations changes
- Review utilization issues requested by the chief medical officer
- Review, evaluate and recommend practitioner, provider and member educational activities and interventions

Aetna is seeking external providers to assist on the committee. Again, the committee meets by phone quarterly (more frequently as needed) for 90 minutes. Aetna will compensate outside providers \$200 per attended meeting. If you'd like to participate in the committee, please contact Dr. Karla Hudson at [HudsonK2@aetna.com](mailto:HudsonK2@aetna.com)