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Provider Bulletin No 197

AETNA BETTER HEALTH® OF MICHIGAN

TO: Providers
FROM: Provider Experience Team
DATE: January 14, 2022
SUBJECT: Availity Flyer - MWP

Dear Provider,

Availity is now Aetna Better Health's provider portal for all your eligibility & benefits, claims, prior authorization, and a dedicated Payer Space (and more) needs. Beginning **February 1, 2022**, you'll no longer have access to Aetna Better Health tools and transactions currently located on the Medicaid Web Portal. *On Availity, you only need ONE user ID and password to work with Aetna Better Health and other participating payers in your region.*

NEW TO AVAILITY?

If your organization is not registered with Availity, check out
https://www.availity.com/provider-portal-registration

LIVE WEBINARS FOR AVAILITY PORTAL USERS

Once you are registered you can go to
https://apps.availity.com/availity/web/public.elegant.login and sign on. The Availity

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Learning Team offers regularly scheduled live webinars on a variety of topics. Peruse the Availity Learning Center (ALC) catalog and enroll today.

Bonus Tip! The ALC catalog includes lots of on-demand options, too. Look for training demo, online courses, and training programs.

TOPICS OFFERED MONTHLY VIA LIVE WEBINARS by AVAILITY TRAINERS

➢ Prior authorization submission and follow-up training
➢ Navigating the attachments dashboard and workflow options
➢ Resources and tips for new administrators on Availity
➢ Use Availity portal to submit professional claims
➢ Availity claim status

HOW PROVIDERS CAN ENROLL FOR A LIVE WEBINAR SESSION

1. In Availity Portal select Help & Training > Get Trained to open your ALC catalog in a new browser tab.
2. In the ALC Catalog, select the sessions tab to peruse and enroll for a live webinar session
3. After you enroll, watch your email inbox for confirmation and reminder emails with information to join and downloadable iCal options.

TIPS FOR FINDING LIVE WEBINAR COURSES

1. If you're using the Catalog>Session's tab, scroll months using Your Calendar in the top, left of the page
2. If you're searching the ALC Catalog, search by the webinar title and look for – Live Webinar and the date

CAN'T MAKE A LIVE SESSION?

In the ALC Catalog, search for and enroll in courses with a title that ends in Recorded Webinar. For example, *Navigating the Attachments Dashboard and Workflow Options – Recorded Webinar.*