

Aetna Better Health Webinar Series

Provider Network Relations
Network Relations Team



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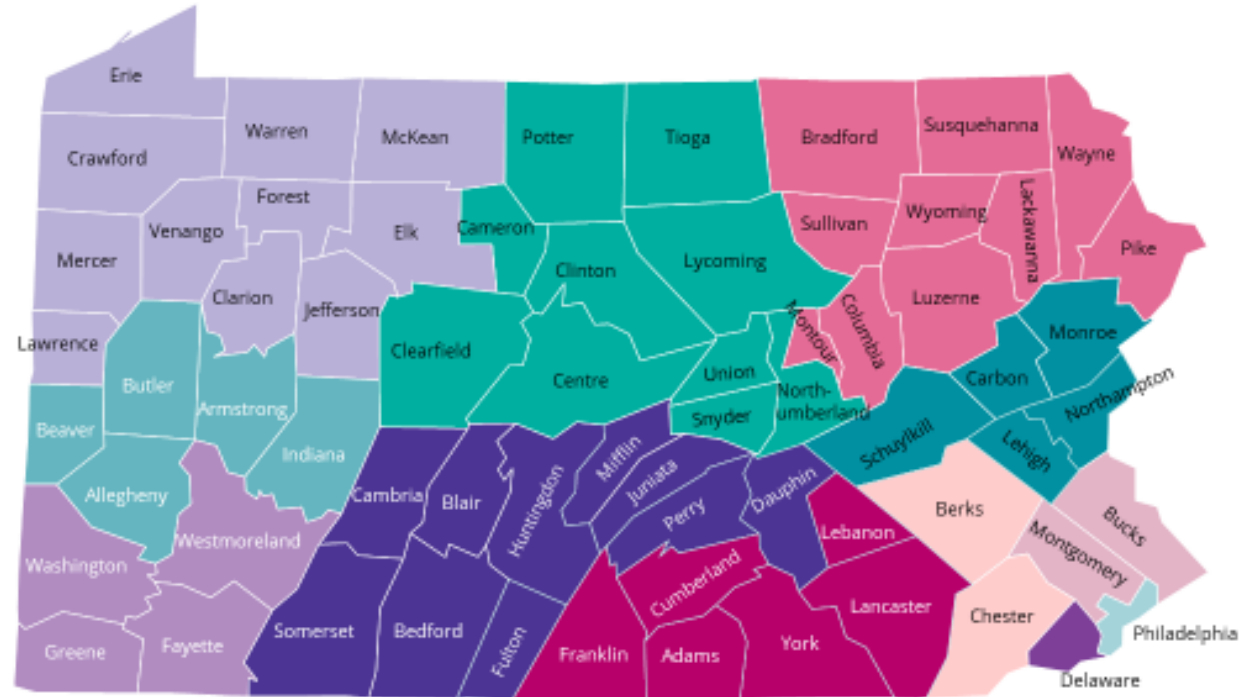
As a team, we are committed to supporting our providers and working together toward positive outcomes for your patient, our member.

— YOUR NETWORK RELATIONS TEAM



Network Relations Consultants Territory Map & List

Network Relations Consultant Territory Map



| | | | |
|--|-----------------|-------------------|--------------------------------------|
| Sherrie Flannery | Melinda Roach | Kim Heggenstaller | Kari Heggs |
| Vacant | Michelle Bogard | Jacelyn Cressman | Teresa Washington / Anna DiPietro |
| Vacant | Michael Quinn | Kimberly Young | Teresa Washington Including FQHC/RHC |
|  Aetna Better Health® of Pennsylvania | | | All FQHC/RHC - Teresa Washington |

Proprietary

Large Group & Hospital Assignments

| Provider Group | Representative |
|-------------------------------|-------------------|
| Advocare Pediatrics | Kari Heggs |
| Allegheny Health Network | Vacant |
| Children's Hospital of Phila. | LaShawn Bailey |
| Coordinated Health | Vacant |
| Crozer Keystone | Kimberly Young |
| CVS MinuteClinic | Kari Heggs |
| Detweiler Family Medicine | Kimberly Young |
| Drexel Medicine | LaShawn Bailey |
| Einstein Health Network | Anna DiPietro |
| FQHC's | Teresa Washington |
| Geisinger | Kim Heggenstaller |
| Jefferson Health | Anna DiPietro |
| Lehigh Valley Health Network | Jaclyn Cressman |

| Provider Group | Representative |
|--|-----------------|
| Trinity (Mercy) Health | Kari Heggs |
| Nemours | Kimberly Young |
| Penn State Health | Kimberly Young |
| Phoenix Rehabilitation & Health Services, Inc. | Vacant |
| Quest Diagnostics | Kari Heggs |
| St. Christopher's | Kimberly Young |
| St. Mary Medical Center | Kari Heggs |
| Tower Health | Kimberly Young |
| UPMC Cole | Melinda Roach |
| UPMC Pinnacle | Michelle Bogard |
| UPMC Susquehanna | Melinda Roach |
| UPMC – Western PA | Melinda Roach |
| WellSpan Health | Michael Quinn |

Experience:

I have over 15 years of experience in health insurance, client care and customer service.

Territory:

I serve providers in Bucks and Montgomery counties.

More about Kari:

In my spare time I love to read, write and karaoke!



Kari Heggs

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Fax: 860-900-7029



Agenda

Availity

- Introduction to Availity
- Registration Overview
- Applications and Features
- Tips on using Availity
- Payor Space
- More Help and Training
- FAQs
- Q&A

AVAILITY

Registration and Training



Availity Registration training and resources:



<https://apps.availity.com/availity/Demos/Registration/index.htm>

Training Handout



Training handout:



<https://availitylearning.learnupon.com/r/qks5n5e3k2h42c8lfxkhjlteiysymny>

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Q & A
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SURVEY

