

# Misuse of EVV Reason Codes Requirements Removed

*Last updated on 10/1/2021*

The Texas Health and Human Services Commission (HHSC) removed the Misuse of EVV Reason Codes Requirements from the EVV Reason Code and EVV Compliance Reviews policies for dates of services on or after September 1, 2020. This is effective September 1, 2021.

Program providers, financial management services agencies (FMSAs), and consumer directed services (CDS) employers are no longer required to document free text describing:

- The reason for using the same EVV Reason Code Number
- EVV Reason Code Description for the same member more than 14 days in a calendar month in the EVV system

HHSC and managed care organizations (MCOs) will not conduct EVV compliance reviews for misuse of reason codes. HHSC and MCOs will:

- Continue to conduct EVV-Required Free Text reviews for state-required personal care services providers that were required to use EVV in 2016 or earlier.
- Begin conducting EVV-Required Free Text reviews starting January 1, 2022 for Cures Act Personal Care Services required to use EVV by January 1, 2021.

When completing visit maintenance in the EVV system, program providers, FMSAs, and CDS employers must continue to:

- Select the most appropriate:
  - EVV Reason Code Number
  - EVV Reason Code Description
- Enter any required free text

[Email questions to HHSC EVV Operations.](#)

To go to the notice on the TMHP website click [here](#)

Helpful Links

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