

News for Providers Transitioning To DataLogic Vesta

In an effort to streamline requirements for providers transitioning to DataLogic (Vesta), HHSC provides the following information:

Providers Required to Transition

- Financial management services agencies and private duty nursing providers do not need to transition at this time.

Client and Employee IDs

- Providers can keep using their MEDsys Client EVV IDs and Employee EVV IDs as long as the ID is unique.

Replacement of Small Alternative Devices (SADs)

- DataLogic has pre-ordered SADs and may deliver in bulk based on provider request during provider transition period.
- Providers will order additional SADs using the new online eSAD process, which replaces paper and eliminates individual signatures.

EVV GPS Mobile Pilot

- Providers may immediately participate in the GPS Mobile Application Pilot where attendants call in and call out using their smart phone.
- Use of the GPS app eliminates the need for a landline or SAD.

EVV Authorization Pilot

- Providers may immediately participate in the EVV Authorization Pilot where MCOs electronically submit service authorizations to DataLogic to be uploaded in the Vesta EVV system.
- Providers will continue to receive paper authorizations from MCOs for comparison to the electronic authorization, and can accept changes online.

Visit Maintenance Reduction Pilot

- Providers may participate, or continue to participate, in the Visit Maintenance Reduction Pilot to increase auto-verification of visits.

EVV Visit Transaction Rejections

- The EVV Failed to Export report shows visits that were not exported to the payer due to incorrect or missing data elements. The report also

notifies providers when the payer has rejected visits due to data errors.

- With this report, the provider can easily identify and correct fatal EVV visit errors for successful transmission to the payer.

HHSC will post additional provider transition information on the HHSC EVV website over the next several weeks.

Please contact DataLogic Vesta at info@vestaevv.com for questions regarding transition topics.

Please contact HHSC EVV Operations at Electronic_Visit_Verification@hhsc.state.tx.us for questions regarding this notice.